

FIT – Multi Destination Tour Best of Canadian Rockies



Calgary, AB, Canada

Product Code: DM-MDT-BSTROC

FAQ

- **Where is the Brewster Express desk located in the Calgary International Airport?**- For pick up at the Calgary International Airport, please proceed to Lane 23 (which is located outside across from exit door #7 and the Tim Hortons on the arrivals level). Your bus will arrive approximately 15 minutes prior to your departure time and your driver will check you in. As per AHS guidelines, you must wear your mask while onboard and maintain social distancing.
- **What happens if my flight arrives at the Calgary airport late and I miss my transfer?** - Guests can catch the next available transfer. We recommend providing your flight details upon booking so that our staff can anticipate any changes and ensure you will be well accommodated.
- **How long does it take to get from Calgary to my hotel in Banff?** –Approximately 2 hours.
- **Are the transfers direct or will there be stops along the way?** - All transfers are direct with limited stops for pick-up and drop-off at the major hotels.
- **Canada Park fees - Is it free to enter Banff and Jasper National Parks?** - No. Parks Canada requires all adult visitors to Canada’s national parks to buy a permit for the duration of their stay to support visitor services and facilities. The park pass typically costs \$ 10.50 per person per day of stay in the Banff and National Park.
- **Banff Tour and Yoho National Park Tours (Day 2 & 3) – Will we be picked up from the hotel?** – Typically, hotel pick up is offered most Banff hotels. This information will be provided at the time of confirmation of your tour package.
- **Icefield Parkway Tour from Banff to Jasper (Day 4) – Should I wear warm clothing?** - Warm layers are recommended for the Columbia Icefield Adventure, as temperatures on the glacier can be significantly cooler. Sunglasses are also recommended for the Columbia Icefield Adventure to reduce the brightness of the sun's reflection on the glacier.
- **Will the tour bus transport my luggage from Banff to Jasper** – Yes. You are allowed one piece of luggage per person.
- **Jasper to Edmonton Transfer** – What time will I be picked up from my Jasper Hotel? What time will we reach Edmonton International Airport? The shuttle bus departs Jasper at 7:00 AM. Pickup time starts around 6 AM. Exact pickup time will be advised to you at the time of confirmation of your tour. You will arrive at Edmonton international Airport around 12:30 PM.
- **What should I wear on this tour?** We always recommend that you bring layers with you, even on those warm summer days since some sightseeing stops will be a little cooler than others. Wear some good walking shoes with grip; bring your camera, sunscreen and some light snacks.
- **Are your tours wheelchair accessible?**-No. Unfortunately the motorcoaches are not wheelchair accessible.
- **Will I see wildlife on these tours?** There is a chance of seeing wildlife on the tour and we often spot animals, however we do not guarantee seeing wildlife on any of our tours. Our guides have a lot of knowledge about the animals within the park and can fill you in about them if you see any wildlife or if you have any questions.
- **Wild Animals – Is it safe to approach wild animals? Is it safe to touch them if they behave friendly?** **ABSOLUTELY NO.** Neither should you get out of your vehicle to photograph them even if they seem to be calm and even friendly.



- **Would I need a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room.

For More Information on this Tour Package, Operating Dates & Tariffs,

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