

# Rocky Mountaineer



## Rockies to the Red Rocks

**Product Code:** DM-RMR-RTWN-DENW

### Highlights

2-day Rocky Mountaineer Rail Tour from Denver to Moab. The itinerary is also available in the reverse order.

1 night's stay in Glenwood Springs.

SilverLeaf Service.

Option to enhance your experience to SilverLeaf Plus

2 Gourmet Breakfasts & 1 Lunch board the train.

Reclining, comfortable pre-assigned seating with ample leg room.

Alcoholic and non-alcoholic beverages on board the train.

Gourmet sweet and savoury snacks on board the train.

Engaging hosts with stories about historic sites, flora, fauna, and wildlife.

We also offer the option to start your journey in Las Vegas or Salt Lake City

Optional Curated Packages

Rockies to Red Rocks is the newest addition to the luxurious train journeys that the Rocky Mountaineer is offering. Journeying thorough the American Southwest, your two day Rocky Mountaineer tour through the southwest takes you through extraordinary landscapes between Moab, Utah and Denver, Colorado. Your train will traverse vast canyons, inspiring deserts, natural archways and enchanting hoodoos. Rocky Mountaineer offers a SilverLeaf Service on this route filled with highlights best seen by train; including Ruby Canyon, Mount Garfield and crossing the Continental Divide.

On this route, your Rocky Mountaineer train offers the best in terms of service and experience in their SilverLeaf Service. On board experience includes friendly Hosts, gourmet breakfasts and lunches, and endlessly astounding views. The coaches are custom designed to offer panoramic views. And if you like a closer view of Canada's wild life and scenic beauty, step out into the outdoor viewing area.

You also have the option to enhance your onboard experience with SilverLeaf Plus, which includes all the benefits of our exceptional SilverLeaf Service, plus exclusive access to our newly renovated lounge car. Featuring



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signature cocktails, the lounge car offers additional space indoors to relax and soak in the scenery as it passes you by, as well as a small outdoor viewing area. Also, enjoy an elevated dining experience with an additional course during select meals, and premium alcoholic beverages.

### Day 1: Denver to Glenwood Springs



This morning, board the Rocky Mountaineer in the scenic city of Denver, situated at the foot of Rocky Mountains in Colorado. As your train pulls out of Denver and travels westward, you'll be taking in the scenic views of the Gross Reservoir Dam. Travelling through the Rockies, the train will slowly gain elevation before reaching the Continental Divide, cutting through 10 kilometres (6.2 miles) of mountainous terrain via the Moffat Tunnel. Your Rockies to the Red Rocks train journey will continue along the Colorado River through more rugged landscapes and canyons, including the picturesque Byers and Gore canyons. Keep your eyes peeled and camera ready for wildlife, as you may get a glimpse of some native to these canyons. Later this afternoon, you will arrive at Glenwood Springs for a relaxing overnight stay.

*Overnight in Glenwood Springs, CO.*

### Day 2: Glenwood Springs to Moab

Today, your Rockies to the Red Rocks journey begins with the train heading southwest. You will pass mountain vistas and desert cliffs. Impressive landscapes continue as you pass by Parachute Creek and Mount Logan towards De Beque Canyon, a 24-kilometre-long (15 mile) narrow canyon with stair-step cliffs of sedimentary rock layers. As the journey continues west, you'll pass by Mount Garfield, the highest point of the Book Cliffs. These sandstone cliffs and mountains stretch 320 kilometers (200 miles) from east to west and mark the crossing from Colorado to Utah. Breathtaking red rock gateway to Utah's Mighty 5 national parks.



*End of your two days Rockies to the Red Rocks Rail Tour.*

## Inclusions

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Phone: +1 (647) 794-4040 | Toll Free: +1 (877) 292-8528 | Email: [sales@starsandmaple.com](mailto:sales@starsandmaple.com)  
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TICO Reg # 50025633

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- ✓ SilverLeaf Service with option to upgrade to SilverLeaf Plus.
- ✓ 2-day Rocky Mountaineer Rail Tour from Denver, CO to Moab, UT. The itinerary is also available in the reverse order.
- ✓ 2 Days on board the Rocky Mountaineer.
- ✓ 1 night's accommodation in Glenwood Springs, CO.
- ✓ 2 Breakfasts & 1 Lunch on board the train.
- ✓ Reclining, comfortable pre-assigned seating with ample leg room.
- ✓ Alcoholic and non-alcoholic beverages on board the train.
- ✓ Gourmet sweet and savoury snacks on board the train.
- ✓ Engaging Hosts with stories about historic sites, scenery, and wildlife.
- ✓ Return transfer from Rocky Mountaineer Station to hotel in Glenwood Springs and back included.
- ✓ Transfers in Moab from Rocky Mountaineer Station to downtown Moab (motorcoach).

### Exclusions

- × Airfare. Offered as a supplement on request.
- × Dinners of Day 1 & 2. Lunch on Day 2.
- × Arrival and departure transfers from Hotel to Rocky Mountaineer (RMR) Rail Station in Denver and from RMR Rail Station to your hotel in Moab. These services are offered as an optional Addon.
- × Pre & post rail journey accommodations and tour package.
- × Travel Insurance – highly recommended. We require clients to provide us a signed Waiver in the event your client opts to decline your offer to sell Travel Insurance. Stars & Maple Holidays sells Manulife Travel Insurance. Please check with us for rates.
- × Pre & Post Tour Accommodations, Tours and Transfers.
- × Early Check-in and Late Check-out charges. Charges will apply.
- × Gratuities for Tour Guides/Driver cum Guides (Expected).
- × Cost of any RTPCR/Antigen Test or costs related to quarantine.

### Deposit & Cancellation Policy:

#### Deposit & Cancellation Schedule

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61+ Days	20% of itinerary price due	Cancellation Penalty will be the deposit paid.
46 to 60 Days	100% of Itinerary price due	50% of Itinerary Price
0 to 45 Days	100% of Itinerary price due	100% of Itinerary price due

### Rocky Mountaineer – ENHANCED FLEXIBILITY

- As of December 1st, 2021, **ENHANCED FLEXIBILITY** is applicable on any new 2022 booking and can be used up to 60 days prior to your travel start date. With enhanced flexibility, each risk-free booking comes with:
- Option to receive a full travel credit if you need to cancel for any reason.
- Ability to use the travel credit on any new booking date, up to and including the 2023 season.
- Carry over of any applicable promotions to your new booking.
- Option to change the names on your booking, should some of your party be unable to **travel\***. One original name must remain on the booking.  
**\*Unless** you have purchased ALLIANZ INSURANCE through Rocky Mountaineer. If this is the case, please contact Allianz insurance for your options.
- Availability to apply any in-market promotions (where applicable), without restrictions.

### FAQ

- What is SilverLeaf Service?** - Guests opting for SilverLeaf Service while onboard Rocky Mountaineer travel in a custom-designed single-level dome coach with oversized domed windows. Guests enjoy delicious hot entrées served to them in the comfort of their seats. Both GoldLeaf Service and SilverLeaf Service guests enjoy gourmet meals and storytelling by our onboard host team. No matter which class of service is chosen, all guests will get to experience the jaw-dropping scenery and so much more.
- What is SilverLeaf Plus:** - Enhance your onboard experience with SilverLeaf Plus, which includes all the benefits of our exceptional SilverLeaf Service, plus exclusive access to our newly renovated lounge car. Featuring signature cocktails, the lounge car offers additional space indoors to relax and soak in the scenery as it passes you by, as well as a small outdoor viewing area. Also, enjoy an elevated dining experience with an additional course during select meals, and premium alcoholic beverages.
- Does RMR have Sleeper Cars** - No. Our daylight rail tours through the Canadian Rockies and American Southwest are scheduled to show guests all the scenery. After a day onboard the train, guests overnight in

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comfortable hotel accommodation. Clients, depending on the journey booked will sleep overnight at hotels in Kamloops, Quesnel, or Glenwood Springs as the case may be.

- **Transfers at Kamloops, Quesnel, and Glenwood Springs** – Transfer from RMR Rail Station to hotel and back next day morning is offered by RMR and included in the cost of the package.
- **Who are RMR/s hotel partners?** – RMR partners with a number of [hotel properties](#) ranging from comfortable accommodations with restaurants on the property or within walking distance, to luxurious hotels and resorts with premium room categories. The hotel in Kamloops is only assigned post confirmation of the booking.
- **Hotels in Kamloops, Quesnel, and Glenwood Springs** – guests will stay in moderate, clean, and comfortable accommodation with essential amenities and great service. The accommodation is assigned to guests a few days before their departure and will be shown on their boarding pass when they check-in to board the Rocky Mountaineer train. Please note, specific bedding types cannot be guaranteed in these destinations due to limited availability.
- **Would we have access to our luggage at the overnights stops at Kamloops, Quesnel, and Glenwood Springs** – Yes. You will have access to the luggage at your hotel. You will not have access to the luggage once you have boarded the train. Clients must carry their medication in their handbags, so they have access to same while on board.
- **How are seats assigned?** – When you check in, you will receive your pre-assigned seat and overnight accommodation in Kamloops, Whistler and Quesnel, or Glenwood Springs. If you have a special seating request, such as sitting near a friend who has booked separately, please advise us at least 45 days in advance. Please note – we are unable to accommodate specific seat or coach requests.
- **Is there a Meal Plan?**
  - **Onboard Meals** – As part of our rail travel package, Rocky Mountaineer guests are served hot, gourmet meals with gourmet snacks and complimentary alcoholic and non-alcoholic beverages while onboard Rocky Mountaineer.
  - **Optional Meals for Hotels** – Additional meals for the entire vacation package may be added with the purchase of a meal plan.
    - One of the most popular add-ons, hotel breakfasts offer a wide selection of delicious items to choose from.
    - Dinners include an appetizer, entrée, dessert, and a non-alcoholic beverage.
    - Server gratuities are included in both breakfast and dinner meal plan pricing.
- **Will there be a range of culinary options available to meet dietary requirements?** Our onboard menu will have a selection of options to cater to various tastes and requirements. If you have a specific dietary requirement, either an allergy or restriction, please inform us directly or through your travel professional at least 60 days prior to the train departure.

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- **Can children travel on rocky mountaineer?** Yes, however, depending on the rail route, a day onboard the train can be up to nine hours, which may be long for some children, and is not recommended for infants.
- **Is smoking permitted on the train and in the hotel rooms?** – To ensure the preservation of the fragile environment of the areas in which we travel and for the comfort of all guests, there is a “No Smoking or Vaping Policy” of any kind including cigarettes, cannabis, cigars, and e-cigarettes onboard Rocky Mountaineer, including vestibules, restrooms, inside the station, on the platforms or near the tracks. There is also no smoking in hotel rooms. We recommend that you prepare for the journey accordingly.
- **Do we have to tip the onboard hosts?** – Gratuities for the onboard host are not included and optional. A recommended tip would be \$50 per client per day.

Gratuities are not included in prices (unless indicated) for Rocky Mountaineer Hosts, driver-guides, transfers, tour escorts, or hotel portage, with the exception of Rockies to the Red Rocks packages where hotel portage is included in the pricing. While it is neither our place nor our wish to tell you how much to tip, gratuities in North America are often given in recognition of service excellence. You can find a recommended breakdown based on class of service and journey in the online FAQs section at <https://www.rockymountaineer.com/faq/onboard-experience>. If you are travelling on an organized tour, you may want to check with your Tour Director to confirm if gratuities have been included in your tour itinerary with your Tour Director.

- **Am I able to move around onboard Rocky Mountaineer?** One of the advantages of train travel is the spacious room afforded to all guests. We allow safe movement through your own coach, including an outdoor viewing area to enjoy fresh air, that is accessible only to guests in your coach.
- **Am I able to bring my pet along?** All pets or animals (excluding qualified service animals) are prohibited from travelling onboard Rocky Mountaineer. If you wish to travel with your service animal, please notify your Vacation Consultant or travel professional at the time of booking, or a minimum of 60 days prior to commencing travel with Rocky Mountaineer.
- **Can we book flights with Stars & Maple Holidays** – Yes. You can book your flights with Stars & Maple Holidays.
- **Departure Transfer in Vancouver** – Transfer from your hotel in Denver to Rocky Mountaineer (RMR) Rail Station in Denver is not included in the Rail Package. This is offered as an add-on optional service.
- **Arrival Transfer in Moab** – Transfer from Rocky Mountaineer (RMR) Rail Station in Moab to your hotel in Moab is not included in the Rail Package. This is offered as an add-on optional service. Transfers to downtown Moab from Rocky Mountaineer Station in Moab is included.
- **How far are the journeys on RMR?** - Look forward to spending two or more full relaxing days onboard the Rocky Mountaineer. On Canadian routes, about 450 kilometers (280 miles) each day, all in daylight.
  - Vancouver-Kamloops      460km/285 miles
  - Kamloops-Jasper      441 km/274 miles
  - Kamloops-Banff      497 km/309 miles
  - Vancouver-Whistler      119 km/74 miles

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- Whistler-Quesnel 500 km/311 miles
- Quesnel-Jasper 534 km/332 miles
- **How can family & friend contact me in case of an emergency** - Friends and family who need to contact you in case of an emergency, should call our Guest Experience Centre at [guestexperience@rockymountaineer.com](mailto:guestexperience@rockymountaineer.com) or at the following phone numbers:
  - North America: 1-800-653-4105
  - Australia: 0011-800-195-01950
  - Austria, France, Germany, Netherlands, New Zealand, Sweden, Switzerland & United Kingdom: 00-800-195-01950
  - Ireland: 00 and/or 014-800-195-01950
- **Should clients buy Travel Insurance** - Although not a requirement to enter Canada or the US, it is strongly recommended that whenever you travel outside your country of residence to have adequate medical and trip interruption insurance. Travel insurance not only protects you in the event of a medical emergency, but most insurance providers also offer practical assistance in the event of emergency travel plans such as booking last minute flights and hotels, delayed or lost luggage tracking assistance and of course peace of mind. Whether purchased directly through Rocky Mountaineer or with another travel professional, travel insurance is always a wise decision.
- **Can clients change or cancel parts of the itinerary if there is a change of plans** - Changes are permitted, however they are subject to change fees depending on when the change request is received in relation to the start of your itinerary. Cancellation of any or all services are fully non-refundable, unless otherwise stated in your itinerary. And no changes are permitted less than 15 days prior to the start of your Rocky Mountaineer itinerary. For a complete guide to change fees and cancellation policies, please refer to [RMR Terms & Conditions](#).

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**For More Information on this Tour Package, Operating Dates & Tariffs,**

Contact our Destination Specialist @

Email: [sales@starsandmaple.com](mailto:sales@starsandmaple.com)

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