

FIT – Multi Destination Tour Best of the Rockies & West Coast with Air



Calgary, AB, Canada

Product Code:

DM-MDT- BSTROCWCAI

Highlights

Banff – Banff National Park – Yoho National Park – Lake Louise – Columbia Icefield – Jasper National Park – Jasper – Whistler – Vancouver – Victoria

Duration: 13-Days | 12-Nights.

Tour of Banff + Admissions to Banff Gondola

Mountain Lakes & Waterfalls Tour of Yoho National Park including Lunch

Icefields Parkway Discovery Tour with visit to Columbia Icefield + Buffet Lunch

Admissions to Ice Explorer Glacier tour & Glacier Skywalk

Explore Jasper Coach tour & Maligne Lake Cruise including Lunch

Tour of Victoria including admissions to Butchart Gardens.

City tour of Vancouver including admissions to Capilano Bridge & Park.

Available on demand - 01 May to 8 Oct 2023

Tour can be operated in the opposite direction.

This is not an Escorted Group Tour.

This tour is 100% customizable.

This tour can also be operated as a Private Tour.

The Best of the Rockies & West Coast tour is the perfect way to see everything that Canada has to offer. This comprehensive tour takes you through the Canadian Rockies, with its craggy peaks, forested slopes, and emerald-green lakes, and then on to the West Coast. There, you'll explore Whistler, the fun and adventure mecca, as well as Vancouver's beautiful waterfront and Victoria's gardens and colonial charm. With so much to see and do, this tour is the best way to experience Canada's natural beauty and diverse culture.

Day 1: Arrive at Calgary International Airport (YYC). Transferred by coach from YYC (and downtown Calgary) to Banff.

Calgary International Airport (YYC) is the gateway to Banff National Park and the Canadian Rockies. After collecting your bags, proceed to the shuttle desk at the airport for your transfer to the mountain resort of Banff, AB. The ride to Banff takes approximately two hours.

Banff, nestled in the heart of Banff National Park, is Canada's oldest national park and a UNESCO World Heritage Site. Mt. Rundle and Mt. Cascade, part of the Rocky Mountains, dominate its skyline. The resort town of Banff features chateau style hotels, plenty of shops and dining options and a range of sightseeing and soft adventure options. On arrival in Banff, check into your hotel. Rest of the day free to explore Banff Avenue with its many shops and restaurants on your own

Overnight in Banff, AB.

216 Oak Park Blvd, Unit 111, Oakville, ON L6H 0T8, Canada

www.starsandmaple.com

Phone: +1 (647) 794-4040 | Toll Free: +1 (877) 292-8528

E-mail: sales@starsandmaple.com

TICO License # 50025633

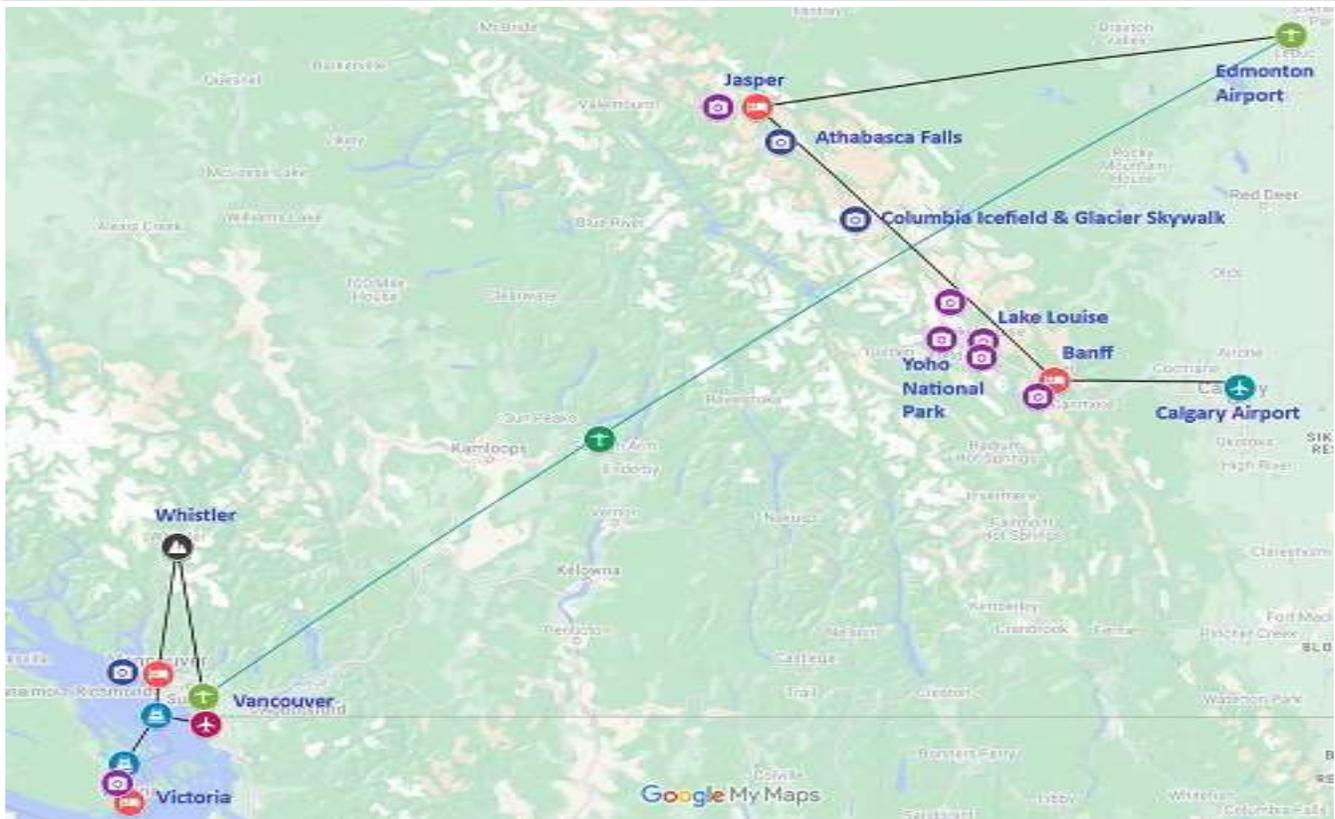
FIT – Multi Destination Tour Best of the Rockies & West Coast with Air



Calgary, AB, Canada

Product Code:

DM-MDT- BSTROCWAI



DAY 2: Explore Banff & its Wildlife including admissions to Banff Gondola

This Banff tour will include some of the most scenic and historically significant highlights of Banff National Park, such as the Banff Springs Hotel, Bow Falls, Surprise Corner Lookout, Hoodoos Viewpoint and Lake Minnewanka. While on the tour, enjoy a gondola ride up Banff Gondola to the top of Sulphur Mountain for stunning bird's eye views of Banff town site, Discover Banff & Its Wildlife in person on a Banff Lake Cruise or learn about the local history and geology. This is a complete orientation to Banff and a great tour for seeing everything the park has to offer!

Tour stops include -

- Bow Falls
- Surprise Corner Viewpoint
- Lookout Point
- Hoodoos
- Lake Minnewanka

Note - Operation dates for the Lake Cruise will be dependent on weather.

FIT – Multi Destination Tour

Best of the Rockies & West Coast with Air



Calgary, AB, Canada

Product Code:

DM-MDT- BSTROCWCAI

Overnight in Banff, AB.

DAY 3: Mountain Lakes & Waterfalls Tour of Yoho National Park and Lake Louise including lunch.

Situated in the Canadian Rockies to the west of Banff National Park, Yoho National Park is a place rich in history and natural beauty. Moraine Lake, one of the park's most popular attractions, was formed when a receding glacier deposited a large amount of rock and debris at its current location. The resulting dam created a beautiful blue-green lake that is popular with hikers and photographers alike. Other popular attractions in the park include Takakkaw Falls, Valley of the Ten Peaks, and the Spiral Tunnels. Named for the Cree word for "awe," Yoho National Park is sure to leave visitors impressed by its majestic scenery and rich history.

Tour Stops include (may change depending on road closures).

- Moraine Lake
- Spiral Tunnels
- Emerald Lake
- Takakkaw Falls
- Lake Louise

Tour includes lunch at Emerald Lake.

Overnight in Banff, AB.

Day 4: Icefields Parkway Discovery Tour from Banff to Jasper including admission to Ice Explorer & Glacier Skywalk and hot Buffet Lunch

Columbia Icefields Parkway Tour from Banff National Park to Jasper National Park is one of the most popular tourist attractions in Alberta, Canada. The Columbia Icefield is the largest icefield in the Rocky Mountains. The Columbia Icefield Discovery Tour includes a visit to the Columbia Icefield Centre where you can learn about the formation of glaciers and take an Ice Explorer tour onto the Athabasca Glacier. You will also visit Lake Louise, Bow Lake, and Athabasca Falls. The Columbia Icefield Adventure includes a Glacier Skywalk experience where you can walk out onto a glass-floored walkway for amazing views of the glacier.

This 8 ½ hour coach tour will include stops at:

- Lake Louise
- Bow Lake
- Columbia Icefield Adventure
- Glacier Skywalk
- Athabasca Falls

Tour includes Buffet Lunch.

Overnight in Jasper, AB.

FIT – Multi Destination Tour

Best of the Rockies & West Coast with Air



Calgary, AB, Canada

Product Code:

DM-MDT- BSTROCWCAI

Day 5: Explore Jasper Tour including Lake Maligne Cruise

Jasper National Park is one of the most beautiful places on earth, and the Explore Jasper Tour is the perfect way to see everything it has to offer. The tour includes a cruise on Lake Maligne, where you can enjoy the stunning scenery and maybe even spot some wildlife. You'll also visit Maligne Canyon, Medicine Lake, and Maligne Lake. Each destination provides its own unique experience, and you're sure to come away with lifelong memories. Whether you're an experienced traveler or just getting started, the Explore Jasper Tour is sure to exceed your expectations.

Tour Stops include:

- Maligne Canyon
- Medicine Lake
- Maligne Lake

Tour includes Lunch.

Overnight in Jasper, AB.

Day 6: Transfer by coach from Jasper to YEG

This morning, we will transfer you by coach from your hotel in Jasper to YEG International Airport. You will be leaving Jasper at 7 AM and arrive at YEG Airport around 12:30 PM.

Depart for Vancouver by WestJet flight WS 171 at 3:15 PM. This is a 1 ½ hour flight and you will arrive at YVR International Airport at 3:50 pm Pacific Time.

On arrival collect your bags and proceed to SkyLynx desk at the airport for your coach transfer to Whistler. Your express coach will depart Whistler at 6 PM. The ride to Whistler takes approximately 2 hours and you will be driving on scenic Sea-to-Sky Highway on this transfer to Whistler. Your transfer coach will drop you off at the Gateway Loop from where you will have to make your own way to your hotel.

On arrival, check into your hotel.

Overnight in Whistler, BC.

Day 7: Day free for optional activities and soft adventure

Whistler is the adventure capital of Canada's west coast, and there is no shortage of activities to keep you entertained. Hiking, biking, rafting, and adrenaline-fuelled activities can be found in abundance, and a friendly welcome from the locals is assured. The hub of Whistler is a compact, chalet-style pedestrian village at the base of Whistler and Blackcomb Mountains. Here you will find everything you need for an adventure-filled holiday, including shops, restaurants, bars, and nightlife. Whether you're looking for a summer or winter adventure, Whistler is the perfect destination.

Check with us on the list of many optional activities and soft adventures we offer in Whistler.

Overnight in Whistler, BC.

Day 8 – Transfer from Whistler to Vancouver

FIT – Multi Destination Tour

Best of the Rockies & West Coast with Air



Calgary, AB, Canada

Product Code:

DM-MDT- BSTR0CWCAI

Whistler Transportation provides a tour coach that takes you from your hotel to Vancouver in a luxurious setting. The coach has several departures available starting at 9:00 AM and the last coach departs at 7:00 PM. The ride takes approximately 2 hours.

On arrival, you can transfer on your own from the Vancouver Bus Depot to your hotel in downtown Vancouver. The rest of the day is free for you to enjoy Vancouver.

Rest of the day is free.

Overnight in Vancouver, BC.

Day 9 – City tour of Vancouver including admissions to Capilano Bridge

The Vancouver City Sightseeing Tour is the perfect way to see all the highlights of Vancouver in one day. The tour includes admissions to Capilano Suspension Bridge Park, where you can walk across 450-foot suspension bridge 110 feet above the ground. You'll also get to explore the Capilano River Rainforest, home to some of the world's tallest trees. The tour also takes you through downtown Vancouver, past iconic landmarks like the Vancouver Art Gallery and Robson Square. You'll even get to ride the SkyTrain, Vancouver's rapid transit system. With so much to see and do, the Vancouver City Sightseeing Tour is a great way to get to know Canada's west coast.

Overnight in Vancouver, BC.

Day 10 – Day free in Vancouver for optional tours and activities.

Vancouver is the most cosmopolitan city on Canada's west coast. A beautiful city located between the Pacific Ocean and the Coastal Mountain Range. It offers a variety of world-class amenities, including world-class dining, a variety of cuisines from around the world, and a range of around and soft adventure activities. Vancouver is an excellent place to visit for its natural beauty, cosmopolitan atmosphere, and its wide range of attractions. Vancouver is definitely a city worth visiting!

Check with us on the various tours and activities offered.

Overnight in Vancouver, BC.

Day 11 – Tour transfer from Vancouver to Victoria with visit to Butchart Gardens.

We'll be departing early this morning for our journey to Victoria, the capital of British Columbia. Our first leg will be a 90-minute ferry crossing from Tsawwassen on the mainland to Swartz Bay on Vancouver Island.

Once we arrive at Swartz Bay, we'll head straight to the world-famous Butchart Gardens. Spanning 22 hectares (55 acres), the Butchart Gardens are a must-see destination for any visitor to Vancouver Island. With hundreds of different species of flowers and plants, the gardens are truly a sight to behold. After taking some time to explore the gardens, we'll head into downtown Victoria for dinner and a good night's sleep.

Overnight in Victoria, BC.

Day 12 – Day free.

Victoria is a city filled with colonial charm and an abundance of flowers. The museums are many and varied, and the English charm is evident throughout the city. The seafront parks are beautiful, and

FIT – Multi Destination Tour

Best of the Rockies & West Coast with Air



Calgary, AB, Canada

Product Code:

DM-MDT- BSTR0CWCAI

the ocean adventures are plentiful. From ziplining through treetops to crescent moon kayaking, diving, Seaplane Tours, Golfing, hiking, or cycling, a delight of tours and activities awaits you today. Victoria is a city that has something for everyone, and it is sure to delight and enchant you.

Check with us for optional tours and activities you can go on in Victoria.

Overnight in Victoria, BC.

Day 13 – End of your Best of Canadian Rockies & West Coast Tour.

Today is the final day of your tour, and you will be transferred from your hotel to Vancouver International Airport. The journey will take around 4 hours and will include a transfer by coach and ferry. The ferry crossing will take 90 minutes.

On arrival at YVR International Airport, your tour ends. We hope you have enjoyed your time on tour and we look forward to seeing you again soon.

End of Best of the Rockies & West Coast Tour.

Inclusions

- ✓ 12-Nights Accommodations.
- ✓ Daily Breakfast.
- ✓ Tour of Banff including admissions to Banff Gondola.
- ✓ Tour of Yoho National Park including Moraine Lake, Spiral Tunnels, Emerald Lake and Takakkaw Falls.
- ✓ Icefields Parkway Discovery from Banff to Jasper with photostop in Lake Louise.
- ✓ Visit to Columbia Icefield including admissions to Ice Explorer Glacier tour & Glacier Skywalk.
- ✓ Tour of Jasper.
- ✓ Jasper - Coach tour of Jasper including Maligne Lake Cruise and lunch. (Tour typically operating 27th May to 10 Oct 2023).
- ✓ Vancouver - City tour of Vancouver including admissions to Capilano Bridge & Park.
- ✓ Vancouver to Victoria - Coach & Ferry transfer from Vancouver to Victoria including Tour of Victoria
- ✓ Victoria - Admissions to Butchart Gardens.
- ✓ Calgary - Coach transfer from YYC International Airport (Calgary) to hotel in Banff.
- ✓ Jasper – Coach transfer from hotels in Jasper to YEG (Edmonton) International Airport.
- ✓ Vancouver - Coach transfer from YVR (Vancouver) International Airport to Whistler.
- ✓ Whistler - Coach transfer from Whistler to downtown Vancouver.
- ✓ Coach & Ferry Transfer from Victoria to YVR (Vancouver) International Airport.
- ✓ Ferry Tickets Vancouver – Victoria – Vancouver.
- ✓ Resort fees, Taxes & GST.

216 Oak Park Blvd, Unit 111, Oakville, ON L6H 0T8, Canada

www.starsandmaple.com

Phone: +1 (647) 794-4040 | Toll Free: +1 (877) 292-8528

E-mail: sales@starsandmaple.com

TICO License # 50025633

FIT – Multi Destination Tour Best of the Rockies & West Coast with Air



Calgary, AB, Canada

Product Code:

DM-MDT- BSTROCWCAI

Exclusions

- × Airfare. Offered as a supplement on request.
- × Breakfast in Whistler and other meals.
- × Transfer from hotel in downtown Vancouver to Vancouver International Airport (YVR).
- × Canada Park Fees.
- × Porterage at hotels.
- × Bottled Water in hotel rooms.
- × Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- × Gratuities for hotel staff.
- × Travel Insurance – highly recommended. We require clients to provide us a signed Waiver in the event your client opts to decline your offer to sell Travel Insurance.
Stars & Maple Holidays sells Manulife Travel Insurance to residents of Ontario. Please check with us for rates.
Residents of other provinces as well as those coming from overseas must purchase Travel insurance in the province/country where they reside.
- × Optional Tours and activities.
- × Early Check-in and Late Check-out charges. Charges will apply.
- × Gratuities for Tour Guides/Driver cum Guides (Expected)
- × If applicable, cost of any RTPCR/Antigen Test or costs related to quarantine.

Hotels Featured

Destination	Standard Hotels
Banff, AB	Banff Ptarmigan Inn
Jasper, AB	Maligne Lodge
Whistler, BC	Aava Whistler
Vancouver, BC	Sandman Hotel Vancouver City Centre
Victoria, BC	Sandman Victoria

Rooms featured will be Standard ROH room unless specified otherwise.

Hotels featured will be as above or similar.

FIT – Multi Destination Tour

Best of the Rockies & West Coast with Air



Calgary, AB, Canada

Product Code:

DM-MDT- BSTROCWCAI

Deposit

100% Deposit required on confirmation of this Tour.

Change & Cancellation Policy

- 46-days prior to start of tour – 100% refundable less \$250 per person.
- 45-days or less – 100% non-refundable.
- No Show – 100% non-refundable.
- Unused services – 100% non-refundable.

Note

1. The Federal and/or Provincial health authorities may require that clients are double vaccinated and produce a vaccination certificate on demand. Please refer to [Health Canada](https://www.healthcanada.gc.ca) site for most up to date information in this regard.
2. Federal, Provincial, Municipal Health Authorities and/or certain service providers may require clients to wear a face mask.
3. We recommend clients carry a digital/paper copy of their Vaccination Certificate on person to be produced on demand.

FAQ

FAQ

- **Should we purchase Travel Insurance to join this tour?** Highly recommended. We require clients to provide us a signed Liability Waiver in the event you choose to decline our offer to sell Travel Insurance. Stars & Maple Holidays sells Manulife Travel Insurance to residents of Ontario. Please check with us for rates. Residents of other provinces as well as those coming from overseas must purchase Travel insurance in the province/country where they reside.
- **Is this tour an Escorted Tour with a Tour Director?** Yes. This is a fully Escorted Tour with a Tour Director. Our Tour Director will be with you from Day 2 to Day 11.
- **Are there fixed departure dates for this tour?** Yes. The tour departs on fixed dates as published on our website <https://www.starsandmaple.com/activity/escorted-tours>.
- **Is this tour available in the reverse direction starting from Vancouver?** Yes. This tour is available in the opposite direction. Please visit our website for more information. <https://www.starsandmaple.com/activity/escorted-tours>
- **Is this tour customizable?** No.

FIT – Multi Destination Tour

Best of the Rockies & West Coast with Air



Calgary, AB, Canada

Product Code:

DM-MDT- BSTR0CWCAI

- **Will I be sitting with the same group of people on this tour Escorted Tour?** Yes. There will be other members on this tour.
- **What size of coaches are used for transfers and tours?** We use 56-, 33- 24-seater and 14-seater coaches depending on the size of the group. We also use smaller vehicles where the head count is 10 or less.
- **Will I be met on arrival at Calgary International Airport (YYC) at the start of the tour?** No. You must make your own way to your tour group hotel in downtown Calgary. Metered cab and Ride Shares are available right outside the arrival hall. A typical UBER Ride from YYC Airport to your hotel will cost approximately CA \$ 40.00.
- **When will the Tour Director meet with us?** The Tour Director will meet with you in the lobby of your hotel at 7 PM on Day 1 of the Tour. Those who are unable to attend this meeting, can meet with the Tour Director on Day 2.
- **What time would the tour depart on Day 2?** The tour will start at 9 AM on Day 2. So, if you have not met your Tour Director the previous day, you must meet him in the lobby of the hotel at 8:30 AM on Day 2.
- **Will the Tour wait for us if we are running late?** No. We respect every client who has paid to be on our tour and therefore we must keep to the timings. Hence, we are unable to wait for any late comers. Late comers will miss the portion of the tour. No refund or substitute tour will be provided if you have missed any part of the tour.
- **Departure transfer from hotel in Vancouver-to-Vancouver International Airport? Is this included?** No. Departure transfer is not included. You should book a cab (we recommend you book same previous day through your hotel's Concierge Desk). Alternatively, you can hail one of the share rides. Depending on the traffic, the ride to the airport from downtown Vancouver is approximately between 30 to 40 minutes.
- **What is the check - in time for flights in Canada?**
 - **Domestic** – 60 minutes.
 - **Trans-border** – 2 hours.
 - **International** – 3 hours.
- **Canada Park Fees – Are Park Fees included in our Tour Package?** – Yes. All park fees are included in the tour package.
- **Cell Phones & Calling Cards** - You may want to carry your cell phone while traveling. Check with your cell phone provider if your phone will work in the destination(s) you are visiting.
- **Wi-Fi Access** – Most hotels in Canada offer free Wi-Fi in the public areas and some even offer complimentary Wi-Fi in their rooms. We are not offering Wi-Fi on the tour coach.
- **Climate & Clothing** – The weather in Canada varies according to where you are in the country. May and even parts of June are still cool, and we recommend warm clothing. We would also recommend packing a foldable umbrella. Summer temperatures could soar to 27 degrees. If

216 Oak Park Blvd, Unit 111, Oakville, ON L6H 0T8, Canada

www.starsandmaple.com

Phone: +1 (647) 794-4040 | Toll Free: +1 (877) 292-8528

E-mail: sales@starsandmaple.com

TICO License # 50025633

FIT – Multi Destination Tour
Best of the Rockies & West Coast with Air



Calgary, AB, Canada

Product Code:

DM-MDT- BSTR0CWCAI

you are planning to book the optional Whale Watching tour in Victoria, you must wear warm clothing as it gets cold on the water even in summer months.

Make sure to wear comfortable walking shoes as there is some bit of walking on some of the tours.

Clothing recommended –

December to April	May & June	July to September	October & November
Warm winter clothing including gloves, toque, scarf, and warm jacket. Practical footwear – warm, waterproof, and with a good tread.	Light warm clothing such as sweater, warm jacket, scarf, etc. Practical footwear – warm, waterproof, and with a good tread.	Comfortable Clothing. A warm jacket, sweater or similar as a backup. Comfortable waterproof footwear.	Light warm clothing such as sweater, warm jacket, scarf, etc. Practical footwear – warm, waterproof, and with a good tread.

- **What should I Pack besides warm clothing?** We recommend you pack
 - Foldable umbrella.
 - A coffee-mug. many hotels in Canada these days offer only styro-foam/paper cups.
 - A water bottle.
- **How many pieces of luggage am I allowed to bring on the tour?** Each client is limited to one standard airline suitcase and one handbag. No luggage is allowed inside the cabin of the coach.
- **Am I allowed to bring my own food/beverages on board the tour coach?** No Food or Beverages will be allowed inside the cabin of our Tour Coaches. Bottled water is allowed in the coach.
- **Is it ok to drink Tap Water in Canada?** Yes. Canadian drinking water supplies are generally of excellent quality.
- **Gratuities** – For your convenience, we have already included the gratuities for driver and tour guides in your package. The only gratuities you must budget for will be for the Tour Director. Suggested tip would be CA \$ 10 / US \$ 8 per person per day.
- **Seating on your tour coach** – The first two seats on the coach are blocked away for the tour director and guide. In order that everyone on the coach has a pleasant tour experience, we have a mandatory seat rotation policy on our motor coaches which will be organized by your Tour Director. Seats for each day will be assigned by your Tour Director.
- **Toilets on the Tour Coach** – Our 56-seater Tour Coaches come with a toilet. Other vehicles we use do not have a toilet in them. Toilets are for only emergency use. The tour coach will make periodic restroom stops for your convenience.

FIT – Multi Destination Tour

Best of the Rockies & West Coast with Air



Calgary, AB, Canada

Product Code:

DM-MDT- BSTR0CWCAI

- **About Sightseeing** - Sometimes, your tour dates run into religious holidays, national celebrations, marathons, etc. Occasionally, some monuments and sites and tour routes may be closed by authorities without a prior notice. On such occasions, the tour itineraries will be amended to reflect these closures. As well, occasionally, due unforeseen circumstances including weather conditions, there may be last-minute changes, sometimes after arrival, which may affect the sequence of the tour and locations visited. National monuments and tourist sites regularly undergo renovations, which can obscure views. We will not cancel any tour due renovations. However, we may decide to amend the itinerary if such conditions prevail for your comfort and safety.
- **Are the BC Ferry Tickets included in my Tour Package** – Yes. BC Ferry tickets are included in the cost of the tour package.
- **Am I allowed to stay in the coach while on the Ferry?** No. You are required to leave the vehicle, take your valuables with you once your vehicle is parked on the ferry's deck, proceed to the seating area on the upper decks. Announcements will be made on arrival at destination for you to return to your vehicle. When leaving the vehicle to go upstairs to the deck, please note the painted image on the door through which you enter the stairwell. You must return to the same door to reach your vehicle without getting lost.
- **Can I buy refreshments and food on the ferry?** Yes. The ferry is equipped with both convenience stores as well as a full restaurant.
- **How long is the ferry ride to Victoria?** The ferry departs from Tsawwassen Ferry terminal on the mainland (in Vancouver) and sails to Swartz Bay on Vancouver Island (Victoria). The sailing is approximately 90 minutes each way.
- **Travel Documents** – If you are not a Canadian citizen or permanent resident, you will require a valid Passport, and possibly a Visa and other travel documents to travel to Canada. Please check with the Canadian Embassy/High Commission or Canadian diplomatic mission near you to confirm whether you require a Visa to travel to Canada.
- **Canadian citizens** - will be required to present a valid government photo-id such as a valid Passport or Driver's License at check in. The photo-id will be required at the time of hotel check-in. The Photo-id must be in the name of the person in whose name the booking has been created with us.
- **Passport Validity** – Your passport should be valid for at least six months from date of your expected departure from Canada. This requirement may vary by nationality.
- **Second piece of Photo ID** - Some establishments require you to produce a second piece of photo ID. You should therefore carry a second piece of ID issued by your government in addition to your passport.
- **Currency in Canada** – Canadian Dollars. We suggest you carry Canadian \$. Foreign visitors are requested to carry Canadian Currency when travelling to Canada for their convenience. Although other currencies are accepted, carrying Canadian currency is recommended. Currency

FIT – Multi Destination Tour

Best of the Rockies & West Coast with Air



Calgary, AB, Canada

Product Code:

DM-MDT- BSTR0CWCAI

exchanges are not necessarily easily accessible and changing foreign exchange at hotel check-in desks always works against the financial interests of the visitor.

- **Credit Cards** – Master Card and VISA are widely accepted. Occasionally, you will find some establishments will not accept American Express credit cards.
- **Languages spoken in Canada** - Canada - English & French are the official languages. However, on your tour itinerary in Rockies and Western Canada, you will find very few people speaking French.
- **Electricity** - 110 volts. We recommend you bring a converter for your 220 V appliances. Buying same while on the tour may not be feasible.
- **Plug Type** - In Canada, the electric wall outlets where the plugs go are for types A and B, requiring two and three prong plugs like in the United States. If you are travelling from other jurisdictions, please make sure to bring along adapters that will allow you plug into our two and three prong electric wall outlets. Adapters are not easily available locally.
- **Medication and prescriptions** - Please carry sufficient medication for the duration of your trip. Buying medication in Canada, will require a prescription from a Doctor licensed to practice in Canada. Keeping your current prescriptions and Doctor's information handy will be helpful in such circumstances. Doctors require prepayment with a credit card before consultation.
- **Carry your Prescription Medications in your cabin luggage.** We request you pack your prescription medication in your hand baggage for easy access during the tour.
- **Health and Hygiene Products** - The most crucial part of your luggage includes a well-packed first-aid kit, toiletries, and sanitation products.
- **Post Covid-19 Precautions** - We recommend you carry with you face masks and gloves as a precaution.
- **Are your tours accessible friendly?** Unfortunately our tours are not recommended for clients who need accessible services.
- **Restricted and Prohibited Goods** – below are a list of items prohibited entry into Canada
 - Firearms and weapons.
 - Food, plants, animals, and related products.
 - Explosives, fireworks, and ammunition.
 - All kinds of hallucinogenic drugs and substances.
 - Restrictions on the import of Tobacco, Alcohol by visitors for personal use apply.
- **Will I see wildlife on these tours?** There is a chance of seeing wildlife on the tour and we often spot animals, however we do not guarantee seeing wildlife on any of our tours. Our guides have a lot of knowledge about the animals within the Canadian National Parks and can fill you in about them if you see any wildlife or if you have any questions.



FIT – Multi Destination Tour

Best of the Rockies & West Coast with Air



Calgary, AB, Canada

Product Code:

DM-MDT- BSTROCWCAI

- **Wild Animals – Is it safe to approach wild animals? Is it safe to touch them if they behave friendly?** **ABSOLUTELY NO.** Neither should you get out of your vehicle to photograph them even if they seem to be calm and even friendly.
- **Would we require a credit card to check-in at confirmed group hotels?** No. However, you will not be able to order any room services unless you leave a credit card authorization with the Front Desk.
- **What is the hotel check-in and check-out times?**
 - Check-in: 4 PM
 - Check-out: 11 AM

Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.
- **What is your policy should our flight be cancelled and therefore we are unable to join the tour?** – We are only responsible for services booked through us. Therefore, your inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If you miss to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. All such circumstances should be covered by your Travel Insurance.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@starsandmaple.com

Phone: +1 (647) 794-4040

Toll Free: +1 (877) 292-8528

www.starsandmaple.com

FIT – Multi Destination Tour Best of the Rockies & West Coast with Air

STARS & MAPLE
Holidays

Calgary, AB, Canada

Product Code:

DM-MDT- BSTR0CWCAI



216 Oak Park Blvd, Unit 111, Oakville, ON L6H 0T8, Canada
www.starsandmaple.com
Phone: +1 (647) 794-4040 | Toll Free: +1 (877) 292-8528
E-mail: sales@starsandmaple.com
TICO License # 50025633

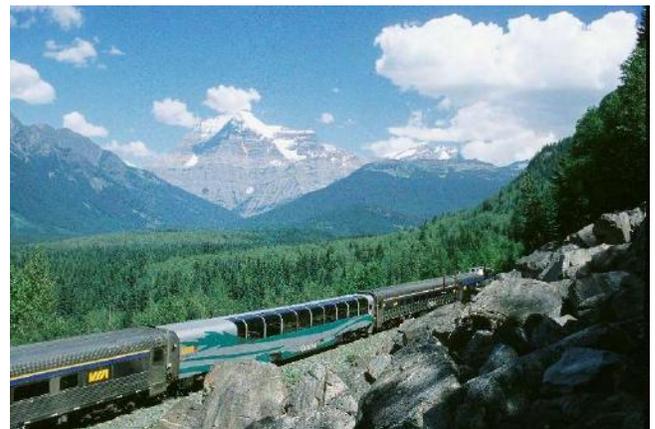
FIT – Multi Destination Tour
Best of the Rockies & West Coast with Air



Calgary, AB, Canada

Product Code:

DM-MDT- BSTR0CWCAI



216 Oak Park Blvd, Unit 111, Oakville, ON L6H 0T8, Canada
www.starsandmaple.com
Phone: +1 (647) 794-4040 | Toll Free: +1 (877) 292-8528
E-mail: sales@starsandmaple.com
TICO License # 50025633

FIT – Multi Destination Tour Best of the Rockies & West Coast with Air

STARS & MAPLE
Holidays

Calgary, AB, Canada

Product Code:

DM-MDT- BSTR0CWCAI



216 Oak Park Blvd, Unit 111, Oakville, ON L6H 0T8, Canada
www.starsandmaple.com
Phone: +1 (647) 794-4040 | Toll Free: +1 (877) 292-8528
E-mail: sales@starsandmaple.com
TICO License # 50025633