

# Rocky Mountaineer



## First Passage to the West

**Product Code:** DM-RMR-FPTW-YBAW

### Highlights

2-day Rocky Mountaineer Rail Tour from Banff or Lake Louise to Vancouver. The itinerary is also available in the reverse order.

1 night's accommodation in Kamloops.

Gourmet Breakfast & Lunch on Day 1 & 2 on board the train.

Reclining, comfortable pre-assigned seating with ample leg room.

Alcoholic and non-alcoholic beverages on board the train.

Gourmet sweet and savoury snacks on board the train.

Engaging Hosts with stories about historic sites, scenery, and wildlife.

Embark on this most popular of Rocky Mountaineers rail route, the First Passage to the West. Retrace the steps of the 19th century explorers who first traversed this untamed wilderness to unite the country by connecting British Columbia to Canada. Departing Banff or Lake Louise, you travel on this Luxury rail journey through travel past the Castle Mountain, through the legendary Spiral Tunnels, Hoodoos, along the rushing waters of the Kicking Horse River traversing the Continental Divide. Your journey will further take you past Black Canyon, Cisco Crossing and on to Vancouver with an overnight stay in Kamloops.

Your Rocky Mountaineer train offers the highest in terms of service and experience in two classes of comfort and luxury – GoldLeaf Service and SilverLeaf Service. On board experience includes friendly Hosts, gourmet breakfasts and lunches, and endlessly astounding views. The coaches are custom designed to offer panoramic views. And if you like a closer view of Canada's wild life and scenic beauty, step out into the outdoor viewing area.



### Day 1: Banff/Lake Louise to Kamloops

This morning, you will board the Rocky Mountaineer at Banff or Lake Louise (as per the choice of journey you have booked to start your First Passage to the West Rail Tour. Journey onboard the Rocky Mountaineer from the alpine resort town of Banff to Kamloops, lying in the rain shadow leeward of the Coast Mountains.

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Enroute, your Rocky Mountaineer rail route, you will traverse through a spectacular array of sceneries, between glacier and snow-capped peaks of the Canadian Rockies over mountain passes and through remarkable tunnels, along rocky lakeshores and across the ranch lands of the Interior. Highlights on today's journey include the Continental Divide, the Spiral Tunnels, Kicking Horse Canyon, Rogers Pass and Craigellachie, where the last spike of the Canadian Pacific Railway was driven.

*Overnight in Kamloops, BC*

### Day 2: Kamloops to Vancouver



Continue on your passage west towards the Pacific Ocean and the coastal city of Vancouver. On today's journey, you will witness a dramatic change in scenery as the Rocky Mountaineer moves west from the desert-like environment of the British Columbia interior, through winding river canyons and pristine forests, to the Coast and Cascade Mountains and the lush green fields of the Fraser Valley. Highlights include the steep slopes and rock sheds along the Thompson River and the rushing waters of Hell's Gate in the Fraser Canyon. Your rail journey ends on arrival in Vancouver this evening.

*End of your Rocky Mountaineer First passage to the West.*

### Inclusions

- ✓ 2-day Rocky Mountaineer Rail Tour from Banff or Lake Louise to Vancouver. The itinerary is also available in the reverse order.
- ✓ 1 night's accommodation in Kamloops.
- ✓ Breakfast & Lunch on Day 1 & 2 on board the train.
- ✓ Reclining, comfortable pre-assigned seating with ample leg room.
- ✓ Alcoholic and non-alcoholic beverages on board the train.
- ✓ Gourmet sweet and savoury snacks on board the train.
- ✓ Engaging Hosts with stories about historic sites, scenery, and wildlife.

### Exclusions

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- × 5% GST. This is applicable on the Package Price.
- × Airfare. Offered as a supplement on request.
- × Dinners of Day 1 & 2.
- × Arrival and departure transfers from Hotel to Rocky Mountaineer (RMR) Rail Station in Banff & Lake Louise and from RMR Rail Station to your hotel in Vancouver. These services are offered as an optional Addon.
- × Pre & post rail journey accommodations and tour package.
- × Travel Insurance – highly recommended. We require clients to provide us a signed Waiver in the event your client opts to decline your offer to sell Travel Insurance. Stars & Maple Holidays sells Manulife Travel Insurance. Please check with us for rates.
- × Pre & Post Tour Accommodations, Tours and Transfers.
- × Early Check-in and Late Check-out charges. Charges will apply.
- × Gratuities for Tour Guides/Driver cum Guides (Expected).
- × Cost of any RTPCR/Antigen Test or costs related to quarantine.

### Deposit & Cancellation Policy:

#### Deposit & Cancellation Schedule

61+ Days	20% of itinerary price due	Cancellation Penalty will be the deposit paid.
46 to 60 Days	100% of Itinerary price due	50% of Itinerary Price
0 to 45 Days	100% of Itinerary price due	100% of Itinerary price due

### Rocky Mountaineer – ENHANCED FLEXIBILITY

1. As of December 1st, 2021, **ENHANCED FLEXIBILITY** is applicable on any new 2022 booking and can be used up to 60 days prior to your travel start date. With enhanced flexibility, each risk-free booking comes with:
2. Option to receive a full travel credit if you need to cancel for any reason.
3. Ability to use the travel credit on any new booking date, up to and including the 2023 season.
4. Carry over of any applicable promotions to your new booking.
5. Option to change the names on your booking, should some of your party be unable to **travel\***. One original name must remain on the booking.

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**\*Unless** you have purchased ALLIANZ INSURANCE through Rocky Mountaineer. If this is the case, please contact Allianz insurance for your options.

6. Availability to apply any in-market promotions (where applicable), without restrictions.

### FAQ

- **What is the difference between GoldLeaf & SilverLeaf?** - Guests opting for GoldLeaf Service travel in a bi-level dome coach. In the upper-level, panoramic views are enjoyed through fully domed windows while gourmet meals from regional cuisine are served in the exclusive dining room lined with large picture windows on the lower level. Guests opting for SilverLeaf Service while onboard Rocky Mountaineer travel in a custom-designed single-level dome coach with oversized domed windows. Guests enjoy delicious hot entrées served to them in the comfort of their seats. Both GoldLeaf Service and SilverLeaf Service guests enjoy gourmet meals and storytelling by our onboard host team. No matter which class of service is chosen, all guests will get to experience the jaw-dropping scenery and so much more.

Compare all the features and advantages of GoldLeaf and Silver Leaf Services, please visit – [Service Levels](#).

- **Does RMR have Sleeper Cars** - No. Our daylight rail tours through the Canadian Rockies and American Southwest are scheduled to show guests all of the scenery. After a day onboard the train, guests overnight in comfortable hotel accommodation. Clients, depending on the journey booked will sleep overnight at hotels in Kamloops, Quesnel, or Glenwood Springs as the case may be.
- **Transfers at Kamloops, Quesnel, and Glenwood Springs** - Transfer from RMR Rail Station to hotel and back next day morning is offered by RMR and included in the cost of the package.
- **Who are RMR/s hotel partners?** - RMR partners with a number of [hotel properties](#) ranging from comfortable accommodations with restaurants on the property or within walking distance, to luxurious hotels and resorts with premium room categories. The hotel in Kamloops is only assigned post confirmation of the booking.
- **Hotels in Kamloops, Quesnel, and Glenwood Springs** - guests will stay in moderate, clean, and comfortable accommodation with essential amenities and great service. The accommodation is assigned to guests a few days before their departure and will be shown on their boarding pass when they check-in to board the Rocky Mountaineer train. Please note, specific bedding types cannot be guaranteed in these destinations due to limited availability.
- **Would we have access to our luggage at the overnights stops at Kamloops, Quesnel, and Glenwood Springs** - Yes. You will have access to the luggage at your hotel. You will not have access to the luggage once you have boarded the train. Clients must carry their medication in their handbags, so they have access to same while on board.
- **Is there a Meal Plan?**

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- **Onboard Meals** - As part of our rail travel package, Rocky Mountaineer guests are served hot, gourmet meals with gourmet snacks and complimentary alcoholic and non-alcoholic beverages while onboard Rocky Mountaineer.
- **Optional Meals for Hotels** - Additional meals for the entire vacation package may be added with the purchase of a meal plan.
  - o One of the most popular add-ons, hotel breakfasts offer a wide selection of delicious items to choose from.
  - o Dinners include an appetizer, entrée, dessert, and a non-alcoholic beverage.
  - o Server gratuities are included in both breakfast and dinner meal plan pricing.
- **Is smoking permitted on the train and in the hotel rooms?** - To ensure the preservation of the fragile environment of the areas in which we travel and for the comfort of all guests, there is a “No Smoking or Vaping Policy” of any kind including cigarettes, cannabis, cigars, and e-cigarettes onboard Rocky Mountaineer, including vestibules, restrooms, inside the station, on the platforms or near the tracks. There is also no smoking in hotel rooms. We recommend that you prepare for the journey accordingly.
- **Do we have to tip the onboard hosts?** - Gratuities for the onboard host are not included and optional. A recommended tip would be \$50 per client per day.
- **Can we book flights with Stars & Maple Holidays** – Yes. You can book your flights with Stars & Maple Holidays.
- **Departure Transfer in Vancouver** – Transfer from your hotel in Vancouver to Rocky Mountaineer (RMR) Rail Station in Vancouver. This is offered as an add-on optional service.
- **Arrival Transfer in Jasper** – Transfer from Rocky Mountaineer (RMR) Rail Station in Jasper to your hotel in Jasper. This is offered as an add-on optional service.
- **How far are the journeys on RMR?** - Look forward to spending two or more full relaxing days onboard the Rocky Mountaineer. On Canadian routes, about 450 kilometers (280 miles) each day, all in daylight.
  - Vancouver-Kamloops           460km/285 miles
  - Kamloops-Jasper           441 km/274 miles
  - Kamloops-Banff           497 km/309 miles
  - Vancouver-Whistler       119 km/74 miles
  - Whistler-Quesnel       500 km/311 miles
  - Quesnel-Jasper           534 km/332 miles
- **What is the best time to travel through the Canadian Rockies?** - As all RMR journeys are so amazing, there is no better time to travel, but dependent on your interest, the months offer different options. Flora, fauna, and wildlife are all beginning to emerge in April and May, where waterways will be rushing and there's often still snow dusting on the mountain peaks. In May and June, the cruising season begins. If you're matching up a cruise with this journey,

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these would be great travel times. In September we start to see snow-capped peaks, and the salmon run takes place around this time, which attracts hungry bears and eagles.

- **How can family & friend contact me in case of an emergency** - Friends and family who need to get in contact with you in case of an emergency, should call our Guest Experience Centre at [guestexperience@rockymountaineer.com](mailto:guestexperience@rockymountaineer.com) or at the following phone numbers:
  - North America: 1-800-653-4105
  - Australia: 0011-800-195-01950
  - Austria, France, Germany, Netherlands, New Zealand, Sweden, Switzerland & United Kingdom: 00-800-195-01950
  - Ireland: 00 and/or 014-800-195-01950
- **Should clients buy Travel Insurance** - Although not a requirement to enter Canada or the US, it is strongly recommended that whenever you travel outside your country of residence to have adequate medical and trip interruption insurance. Travel insurance not only protects you in the event of a medical emergency, but most insurance providers also offer practical assistance in the event of emergency travel plans such as booking last minute flights and hotels, delayed or lost luggage tracking assistance and of course peace of mind. Whether purchased directly through Rocky Mountaineer or with another travel professional, travel insurance is always a wise decision.
- **What happens if the journey is interrupted by wildfires?** - As the safety of our guests and crews is our top priority, we constantly monitor the wildfire situation in our areas of operation to evaluate any potential impact on our operations. Should wildfires occur near our routes and affect our operations, we will share relevant information at [www.rockymountaineer.com](http://www.rockymountaineer.com). If you would like to discuss your upcoming journey, please contact our sales center.
- **Can clients change or cancel parts of the itinerary if there is a change of plans** - Changes are permitted, however they are subject to change fees depending on when the change request is received in relation to the start of your itinerary. Cancellation of any or all services are fully non-refundable, unless otherwise stated in your itinerary. And no changes are permitted less than 15 days prior to the start of your Rocky Mountaineer itinerary. For a complete guide to change fees and cancellation policies, please refer to [RMR Terms & Conditions](#).
- **What is GST?** - Rates displayed at our website does not include GST. All prices are subject to Canadian Goods and Services Tax (GST), currently 5% in Alberta, British Columbia.

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**For More Information on this Tour Package, Operating Dates & Tariffs,**

Contact our Destination Specialist @

Email: [sales@starsandmaple.com](mailto:sales@starsandmaple.com)

Phone: +1 (647) 794-4040

Toll Free: +1 (877) 292-8528

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[www.starsandmaple.com](http://www.starsandmaple.com)

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